

# The Which? Trusted Trader Code of Conduct

As a Which? Trusted trader, our business has been through a rigorous application process so you can be confident you are hiring a reputable trader

**Which?**  
Trusted Traders

Thank you for the opportunity to do business with you.

To ensure you get the highest quality of service, here is what you can expect from our business:

- 1 Only undertake work that I / we are competent to do.
- 2 Provide you with a clear breakdown of how much the job will cost before any commitment is made by you.
- 3 Discuss all the options available to help provide you with a tailored solution.
- 4 Endeavour to stick to timeline and costs agreed by both parties.
- 5 Provide you with an updated quote should you require any changes to the initial agreement.
- 6 Be open and approachable should you have any queries.
- 7 Treat your property with respect and clean up as we go along.

We would really appreciate any feedback you have on the service we provided.

To submit a review please visit our company profile at **[whichtraders.co.uk](https://www.whichtraders.co.uk)**

To read the full Code of Conduct please visit the FAQ section of the Which? Trusted Traders website.